

Complaint

procterc #1 November 1, 2021, 4:43am

I recently received a complaint that you corrected a non mask compliant visitor in an aggressive manner.

Please try to be nicer in future.

malcolmputer #2 November 1, 2021, 5:23am

Who are you talking about? Both who was the person who complained and who is being complained about?

procterc #3 November 1, 2021, 5:28am

I was told by a member that he felt that you were unnecessarily rude, in his opinion, to a guest on a tour when you asked them to don a mask or leave. This was just a request that you be aware that you caused offense.

malcolmputer #4 November 1, 2021, 5:35am

That's strange because I don't normally interact with people who are not wearing masks. They generally are aware of the rules and have chosen not to follow them.

I don't really enjoy confrontations and try to avoid them whenever possible. Are you sure you have the right person? I don't remember being up at DMS during tour hours in the last few months.

procterc #5 November 1, 2021, 6:16am

No I'm not, I'm just relaying what I was told.

malcolmputer invited Directors-Officers #6 November 1, 2021, 11:57pm

malcolmputer #7 November 2, 2021, 12:04am

Hola, board.

It appears that someone, somewhere, said something that might have insulted someone.

We don't really have any details, but I figured you guys might want to know.

I'm not exactly sure why or how I'm involved but this warning from the chair and the vice chairs of the Metal Shop seems a little excessive given the lack of information.

If any details come forward feel free to let me know.

Thanks,
Malcolm

skyspook #8 November 2, 2021, 12:26am

Please tell any complainant to email ****, specifically with date, time, and location of the interaction. Keep in mind that escalating responses are part of our mask rules, and I have personally ejected several visitors in a "mean" way.

3 Likes